



# ***CALCULUS PRODUCTS*** (Pty) Ltd

***Manufacturing Engineers***

## **QUALITY POLICY STATEMENT**

Calculus Products (Pty) Ltd will design and manufacture sheet metal related products to consumer requirements.

We aim to be acknowledged as a very dependable general engineering company, with existing and prospective customers, the most important aspect of our business, our Quality Management System aims to provide customers with confidence that our products and services conform to international recognized quality criteria.

Our objectives will be to ensure:

- Manufacturing standards are established to ensure all products meet or exceed the specifications described by our representatives or product literature.
- Customers' orders are dispatched completely and correctly within the promised delivery dates.
- Customers receive prompt and professional service.
- Employees and suppliers know the standards expected of them. The principles of the Quality Management System are included in the staff training and development programs to ensure that this policy is understood, implemented, and maintained by all our employees.
- The achievement of goals and continual improvement of products, processing, manufacturing methods and customer service is very important in our quest to better meet customer needs and expectations.

In order to achieve the above we have implemented, maintain and will continue to improve a quality manual system based on the ISO 9001:2015 system.

General Manager

23-7-2018

Date